



CNT-IP-264

Web Enabled Serial Controller
FHD/HHD 264 Device Finder
Dynamic Virtual Matrix
Serial Over IP
Real Time Scheduler

UMA1267 Rev 2

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Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



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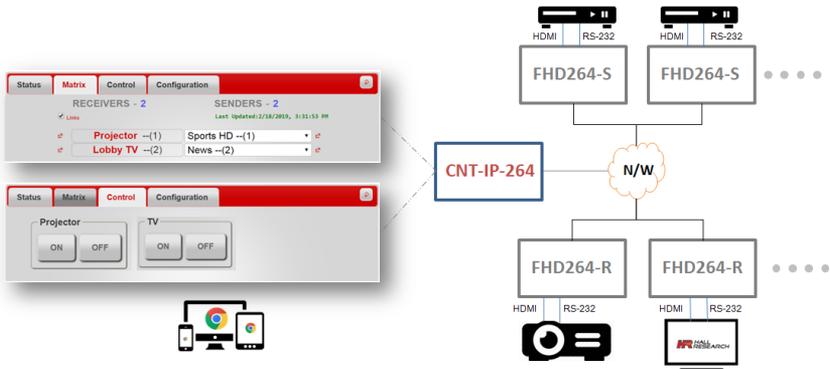
1.0 Introduction

The CNT-IP-264 controller is the latest addition to Hall Research’s room control product line. It offers true flexibility to control HHD/FHD264 -- *HDMI over LAN Senders and Receivers* along with their companion products such as TV's, Projector's, Media players, etc, which makes it ideal for K-12 classrooms, conference rooms and more.

Feature enriched web interface of CNT-IP-264 allows user to create multiple user accounts with custom permissions, create predefined actions in the form of macros, schedule actions and provides secure & real time way to control end devices.

CNT-IP-264 acts as a device finder for HHD/FHD264 and hosts the Sender and Receiver mappings on a webpage with Device Names in the form of a Matrix layout (Dynamic Virtual Matrix).

CNT-IP's RS-232 can be used in two different configurations: Pass Through Mode and Dual-Port Mode. In Pass-Through Mode, CNT acts as a communication agent between two serial ports, where as in Dual-Port Mode, CNT can used to control and monitor two serial devices from web interface independently.



2.0 Features

- Embedded web server accessible from any browser on PC, Smart Phone or Tablet
- Device Finder for HHD/FHD264 Sender and Receivers
- Two (2) RS232 ports to configure in pass-through or dual-port.
- Allows controlling other IP devices over Telnet.
- Task Scheduling
- Real-Time Clock with Super Capacitor backup
- Customizable web interface
- Easy to update firmware and user interface via Web Browser

3.0 Installation

NOTE

All of the configuration of the CNT-IP-264 device is handled through WEB Interface. Minimum compatible browsers are:

- Google Chrome (12.0 and later)
- Firefox 5 (with WebSockets enabled)
- Safari 5
- Mobile Safari (iOS 4.2 and later)
- Opera (Not recommended, Version 12.0 works but later versions do not)

Apple iPad, iPhone, iPod Touch (basically iOS devices with version 4.2 and above) are currently supported

CNT-IP-264 Uses WebSockets (TCP Port **8080**) to communicate with the browser. Configuration page will be partially loaded and will display "Not connected" status if WebSockets are blocked or not Supported.

1. Download and Install [Device Finder](#) utility available on Hall Research Website. See Device Finder Quick Start Guide for more information.
2. Run the Device Finder utility and click Scan to locate compatible Hall Research IP devices.

3.1 Find & Assign Static IP Address

This section covers all the steps necessary to setup your system on your internal DHCP compatible LAN.

3.1.1 IP Address

The CNT-IP-264 device comes preconfigured for DHCP so they automatically obtain an IP address when it is connected to the computer LAN.

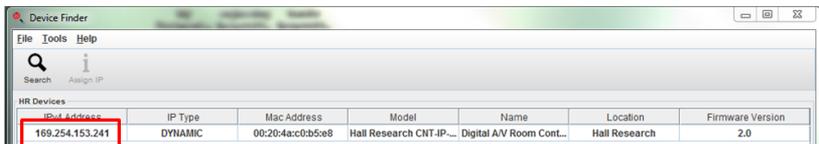
It is always recommended that you set a static IP on each system in order to guarantee it maintains that same IP address between system power cycles.

3.1.2 Find Current IP address

Before you can access the device on your browser, you need to know what IP address has been assigned to it by your LAN.

Download and install the [Device Finder](#) utility available on Hall Research Website. This software can run on both Windows and MAC computers.

Once installed, run the Device Finder program. It will scan your LAN and locate any compatible Hall Research IP devices that are connected to your LAN network



3.1.3 Assign Static IP address using web Interface

Follow these steps to configure the CNT-IP-264 IP address.

- Open a browser window and enter the IP address indicated by Device Finder Software.
- When prompted, Login with username: **admin** and password: **pass** (both lowercase).
- Click on each of the Configuration → System → Communications tabs.
- From this screen, the unit can be set for a DHCP or static IP address. It is usually best to assign a static IP so the CNT-IP-264 browser address will always remain the same between power cycles.
- Set the IP address to a known reserved IP dedicated on your network for this CNT-IP-264 device. Contact your network administrator if needed.
- Set subnet mask to 255.255.255.0 (change appropriately if multiple subnets are being used). Contact your network administrator if needed.

- Set the gateway. This is usually XXX.XXX.XXX.1 where the first three octets match the subnet. (Consult your network administrator if necessary).
- Set the DNS server. If you don't know this information you can usually specify the gateway address for the primary DNS. The Secondary DNS address is optional.
- Click the SAVE Icon in the upper right corner of the Tab.
- Click on each of the Configuration → System → Basic tabs. Click the reboot button. It should take approximately 15 seconds for the unit to reboot and come back online with the new Network Settings.
- Change the IP address in the browser address bar to match the Static IP address just configured and hit enter. You should be prompted to login to the CNT-IP-264 device again with the same username and password as described above.

4.0 Configuration Files

Configuring multiple CNT-IP-264 systems can be time consuming. We have made it easier by allowing you to download (save) a configuration file and upload it to other systems, requiring only minimal changes.

All configuration including settings, users, actions, groups, buttons, events and state information are stored in a file called 'CONFIG.JS'.

This file can be downloaded or uploaded through the IP Manager interface on the Configuration->System->Basic Tab.

4.1 Download Configuration (SAVE)

Follow these simple steps to save the configuration file:

1. Access the CNT-IP-264 webpage through your web browser or FTP into the device using 3rd party software.
2. When prompted, Login with username: **admin** and password: **pass** (both lowercase).
3. Click on the Configuration, System and Basic tabs (in that order)
4. Click on the 'Download' button.

The file is automatically downloaded by the browser. This file can be used as a backup or used to configure other compatible systems.

4.2 Upload Configuration

Follow these simple steps to upload a configuration file:

1. Access the CNT-IP-264 device webpage through your web browser or FTP into the device.
2. When prompted, Login with username: **admin** and password: **pass** (both lowercase).
3. Click on the 'Upload' button
4. The user is prompted for the files location on the users system.
5. Locate the desired file and click OK. Note that the file can be named anything as long as it's a valid configuration file for the system.

The system will overwrite the existing configuration with the new data and reboot for the changes to take effect.

If you have uploaded a configuration from another system with a static IP then you should power down or disconnect the **original system** before rebooting the new one with the same configuration.

Failure to do so will cause IP address conflicts on your network with two (2) or more devices attempting to use the same IP address.

Once the new system reboots you can login and change the IP and system information on the **new system**.

NOTE The config.js file is JSON format. JSON is very particular about syntax and spacing. It is not recommended to manually edit the config file unless you are absolutely sure what you are doing. Any mistakes in the file could cause the system to be unstable. JSON files can be validated at www.jsonlint.com

4.3 Firmware Upgrade

Occasionally we may release firmware upgrades to address bugs or add new features. You can safely upgrade your firmware with the following procedure:

1. If you have made changes to the systems configuration then you should save the configuration file as described above.
2. Download the products latest firmware file from our website at and extract the contents. There should be a file called Matchport_ar.romz and a folder called http. Matchport_ar.romz is the actual firmware file. The http folder contains the IP Manager Web code.
3. Open an FTP connection to the CNT-IP-264 using an FTP client.

4. Login with the username: **admin** and the password: **PASS**. (NOTE that the default password is ***CAPITALIZED***)
5. Once connected, upload the HTTP folder into the root directory, overwriting the existing one. You may be prompted to confirm overwriting existing files. Say yes to all as we want to replace the existing HTTP directory with the new one. During the upload process you may see the system pause briefly on some files. This is because the system needs to compact itself for adequate space. It shouldn't time out during this process but if it does and fails to upload any files then you reconnect and reinitiate the transfer for the missed files.
6. Once the HTTP folder is finished uploading, upload the file `Matchport_ar.romz` to the root directory. Once the file has finished uploading the device should restart automatically but if not you can simply reset the power to force a reboot.
7. Once the system is rebooted it will have the latest firmware running. You can verify this by logging in and checking the firmware version on the status page. Note that the system is set by default for DHCP so once it reboots with the new firmware it may not have the same IP address as before. You may need to redetect the device on the LAN before you are able to reconnect. Also note that if the system had been previously configured then the configuration file will need to be uploaded again to restore the settings.

5.0 Web Manager

The web based IP Manager is divided into 4 main top level sections: **Status**, **Control** and **Configuration**.

- The Status tab displays a summary of unique information about the system configuration and its state.
- That Matrix tab displays the list of the FHD/HHD 264 Encoders and Decoders in the network.
- The Control tab displays a dynamic user interface to control the system.
- The Configuration tab is where the configuration takes place including system settings, users, actions, buttons, grouping, and scheduling.
- Navigate the interface using a mouse or touch screen interface.

The Web Manager Navigation tree is structured as follows:

- **Status**
- **Matrix**
- **Control**
- **Configuration**
 - System
 - Basic
 - Communications
 - Themes
 - Users
 - Actions
 - Buttons
 - Groups
 - Pages
 - Scheduling

5.1 Connect & Login

To connect to the CNT-IP-264, you must first know the IP address of that device. See section 4.1 for information on how to identify your device on the network.

- Enter the address of the device in the URL bar of your browser. For example: **http://192.168.1.100**. You will be prompted with a login box.
- The default username and password are: username **admin** password **pass** (both lowercase).



5.2 Status Tab

The Status tab displays a summary of information about the system such as the system time, installation profile, software version numbers and the Serial Port Log.



System Timestamp

Displays the current system time. (Updated once per minute).

System Name

This is the name the user has given for the System. It is specified on the Configuration → Basic tab.

Description

This is the description the user has given for the System. It is specified on the Configuration → Basic tab.

Location

This is the location the user has given for the System. It is specified on the Configuration → Basic tab.

Model

This is the products model name. The user can not change this field.

IP Manager and LAN

The currently installed software version numbers. All fields are read only.

Serial Port Log

This window shows all data **received** from either RS232 port. The data is shown in both HEX and ASCII formats. Data only accumulates in this window when the log is actually open. Data from each RS232 port is shown in different colors.

5.3 Matrix Tab

The Matrix tab displays the list of FHD/HHD264 Senders (Encoders) and Receivers (Decoders) in the network as Dynamic Virtual Matrix (DVM). DVM can be used to switch the groups of Receiver(s) and also provides Links to the WEB-GUIs of Senders and Receivers.



5.4 Control Tab



The Control Page is where the actual system user would control the CNT-IP-264 device. The Control page is dynamically created based on Systems Button, Page and Group configurations and is updated in real-time even if changes are made from another connected web client.

The Control Tab example shows the default button groups and labels as shipped. All groups and buttons on the Control page are customizable and can be renamed, removed, or modified.

For example if you want to control another device like a projector via RS232 then you would first create actions for each of the desired commands and then assign those actions to the buttons (i.e.: Power, VGA1, Mute) and group them under a descriptive heading.

The default configuration has an appropriate action already setup for each of the default buttons. The user only needs to add the appropriate RS232 command or sequence to each of the necessary actions.

If more than one PAGE has been defined, extra TABs with the defined PAGE names will appear and buttons assigned to those Pages appropriately.

Clicking a button causes that buttons assigned action to occur (like sending out a serial string to a projector). The button also reacts according to its assigned behavior.

5.5 Configuration Tab

The Configuration tab is where all the system settings are configured. It is broken down into 7 sub-sections: **System**, **Users**, **Actions**, **Buttons**, **Pages**, **Groups**, and **Scheduling** tabs.

The screenshot shows a web-based configuration interface. At the top, there is a red navigation bar with tabs for 'Status', 'Matrix', 'Control', and 'Configuration'. Below this, a secondary bar contains tabs for 'System', 'Users', 'Actions', 'Buttons', 'Pages', 'Groups', and 'Scheduling'. The 'System' tab is selected, and within it, sub-tabs for 'Basic', 'Communications', and 'Themes' are visible. The 'Basic' sub-tab is active, displaying the following configuration details for a device with Model 'CNT-IP-264':

- System Name:** Digital AV Room Control System
- Description:** Hall Research CNT-IP-264
- Location:** Hall Research
- Date & Time:** Click to Set Date and Time
- Logo:** Enable Disable

Below these fields, there is a 'Configuration' section with buttons for 'Reboot', 'Upload', 'Firmware', 'Defaults', and 'Download'. A small red information icon is located in the top right corner of the configuration area. At the bottom right of the interface, the text 'Copyright © 2010-2013 Hall Research All rights reserved' is displayed.

5.5.1 System Tab

The System tab contains 3 sub levels for the system configuration: **Basic**, **Communications** and **Themes**.

5.5.1.1 Basic Tab

The Basic tab is for general system information and the installation profile.

Model

Model number specified for this product.

System Name

System Name is used to identify the device. This would usually be a location descriptor, for example “Main Lecture Hall”. This field information is shown when using the Device Finder GUI.

Description

User assigned description provided for additional information about the device or the installation.

This field information is shown when using the Device Finder GUI.

Location

User assigned location provided for location information, like a Room number. This field information is shown when using the Device Finder GUI.

Date & Time

Used to set the system Date & Time. System events are scheduled using this time and date.

Logo

Enable or Disables whether the Hall Research Logo appears on the webpage.

Reboot

Causes a system reboot. This takes approximately 15-20 seconds to complete.

Factory Defaults

Used to restore the default configuration for the system. This will erase all of the user changes to the configuration.

Always backup the file by using the ‘Download’ feature described below.

Upload

Used to upload new configuration files into the system. The configuration file stores all settings and configuration information about the CNT-IP-264 system. The device must be rebooted before the new configuration settings are used.

Download

Used to download the current system configuration settings. These settings can be used as a backup and also copied into other CNT-IP-264 systems.

5.5.1.2 Communications Tab

The communications configuration page is used for the Network, Mode, Serial communications and External Device settings.

DHCP

Enables or Disables DHCP. When DHCP is enabled, the users network router assigns the IP address to the device through which it can be controlled. When DHCP is disabled, the user must specify the desired IP address, subnet mask and gateway address.

IP Address

Only used when DHCP is disabled and in a static IP address configuration. This field specifies the static IP address.

Subnet Mask

Only used when DHCP is disabled and in a static IP address configuration. This field specifies the subnet mask.

Gateway

Only used when DHCP is disabled and in a static IP address configuration. This field specifies the gateway address.

Primary DNS

Only used when DHCP is disabled and in a static IP address configuration. This field specifies an optional primary DNS server address.

Secondary DNS

Only used when DHCP is disabled and in a static IP address configuration. This field specifies an optional secondary DNS server address.

Serial Port #1

These fields specify the baud rate and parity settings for Serial Port #1

Serial Port #2

These fields specify the baud rate and parity settings for Serial Port #2

External Devices

Other Hall Research or 3rd party controllers that are IP enabled can be setup as External devices. These devices are usually assigned static IP addresses and are controllable over a specific PORT number. For example, CNT-IP-264 and VSA-51 devices can be controlled over PORT 23. HSM devices can be controlled on PORT 6324.

External Devices are initially created by clicking the “+” button. Devices previously created are displayed and can be modified (except for the ‘NAME’. The user must provide a unique **name** for the device; specify its network **IP address** and the **Port number** that this device will be controlled on. The device must exist on the network and must be able to be ‘pinged’.

When all fields have valid entries, the user must ‘SAVE’ the configuration by clicking the ‘Save’ Icon in the upper right corner of the screen.

5.5.1.2.1 Adding FHD/HHD264 as External Devices

To send any Telnet command to FHD/HHD264 Sender or Receiver, the device needs to be added as an external device.

The device IP address can be found from Matrix Tab. For Example to send a command to a Receiver connected to a Projector it can be added with a Name *“Projector Source”*, IP address of the Receiver can be found from Matrix Tab and TCP/ Telnet Port for FHD/HHD264 is **9999** and use **7000** for Serial Over IP (SoIP). See FHD/HHD264 [User Manual](#) for more details.

With FHD/HHD264 added as an external device, any telnet command can be sent to this device when Telnet command is added as an Action (See Section 5.5.3.2).

5.5.1.3 Themes Tab

The Theme Tab lists the available color themes for the system. Click on the desired color theme and click the “SAVE” icon in the upper right corner of the screen. The GUI will refresh and the new color theme will be used.



5.5.2 Users Tab

The Configuration->Users TAB lists all the defined users for the system. Click on the **username** to edit the settings for that user or click ‘Add User’ button to create a new one.



Username

The username is how a user logs in to the system. Once a user is created the username cannot be changed without deleting and recreating the user.

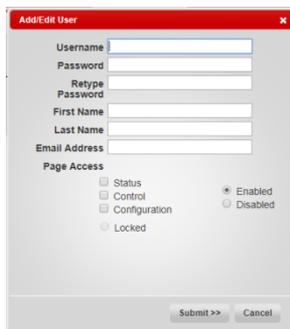
Password

This is the password for the account

First Name/Last Name

This is the user first and last names.

Page Access Fields



These fields grant the user access to specific pages and/or tabs. Note that giving access to the **Configuration** tab grants access to all system settings. ***This should be reserved for administrators' only.***

Enabled/Disabled

Enables or disables a user. A disabled user cannot log into the system.

Delete User

Permanently deletes a user. The ADMIN user entry cannot be deleted.

5.5.3 Actions

The Configuration->Actions TAB lists all the defined actions for the system. Actions are typically serial and/or time delay commands that can be assigned to buttons or scheduled events. The system comes with a default set of actions and the user only needs to add the appropriate commands to these existing actions to begin controlling other serial devices.

Name	Description	Status
BP12OFF	Button #12 OFF	Enabled
BP12ON	Button #12 ON	Enabled
BP13OFF	Button #13 OFF	Enabled
BP13ON	Button #13 ON	Enabled
BP14OFF	Button #14 OFF	Enabled
BP14ON	Button #14 ON	Enabled
BP15OFF	Button #15 OFF	Enabled
BP15ON	Button #15 ON	Enabled
BP16OFF	Button #16 OFF	Enabled
BP16ON	Button #16 ON	Enabled
BP17OFF	Button #17 OFF	Enabled
BP17ON	Button #17 ON	Enabled
BP18OFF	Button #18 OFF	Enabled
BP18ON	Button #18 ON	Enabled
BP19OFF	Button #19 OFF	Enabled
BP19ON	Button #19 ON	Enabled
BP20OFF	Button #20 OFF	Enabled
BP20ON	Button #20 ON	Enabled
BP21OFF	Button #21 OFF	Enabled

Click on the name of an Action to edit it or click ‘Add Action’ to create a new one.

Action Name

The action name is used to refer to the action throughout the system once it is created. This name cannot be changed without deleting and recreating the action.

Description

Provides a brief description of what the action does.

Enabled/Disabled

Enables or disables an action.

Delete Action

Permanently deletes an action

Other Actions

Add/Edit Action

Action Name: BP12OFF Enabled Disabled Locked

Description: Button #12 OFF

Other Actions: BP12OFF

Time Delay: 5 mS

Serial Port: Port #1

String:

External Device Name:

String:

Button LED: Button 1

Behavior: Off

Delete Action

Action Command List: 'BL12',0

Inserts previously defined actions into the action being edited. This gives advanced capability to create daisy chained actions. Care should be taken to prevent actions calling themselves and constantly repeating in an endless loop.

Time Delay

Inserts a delay to wait before executing the next command in the action sequence

Serial Port

Select which serial port to transmit the serial string.

Serial String

Used for inserting the actual serial command to be transmitted. Hexadecimal codes may be inserted and must begin with **&h** followed by a hexadecimal code. For example, a carriage return can be inserted by appending the command with **&h0d. (both uppercase and lowercase work)**

Button LED

Selects which button LED to control.

Behavior

Choose to turn LED on, off, or blink. (ON and BLINK are the same in the web interface).

Action Command List

This box shows the individual commands that make up the entire action sequence. Commands are inserted into the list in the order they are added, top to bottom. Commands can be reordered by clicking and dragging them to a new position. Commands can be deleted by clicking the trash can symbol. Click the “Clear” button to delete all the contents of the action.

5.5.3.1 Adding custom strings to control the end-user device

Actions are very flexible in that they can be configured in a variety of ways and even linked together to form compound actions. This flexibility makes them versatile but also makes them a bit tricky to understand at first. For example, if you wanted to turn on a projector and automatically select the projector VGA input from a single button press then you would create a compound action consisting of individual actions.

First, create an action to turn on the projector with the appropriate RS232 command.

Create another action that selects the projector VGA input with the appropriate RS232 command.

Finally, create an action that has each of the previous actions.

This would be the action you would want the button to perform when pressed.

This allows you to build up the desired functionality one step at a time. This helps with final system integration and reduces onsite time.

Action Sequence

For example, in the action command list window for the default VGA1ON the action sequence is:

BL6,1
BL7,0
BL8,0
BL9,0
BL10,0

The first 5 commands for the VGA1ON button are actually just turning Button LEDs on the GUI on or off.

The VGA1ON action is assigned to Button 6 (labeled “VGA 1”) so the first command is turning the Button 6 LED on (BL6,1). Button 6 is part of a group with Button 7 (VGA 2), Button 8 (CV 1), Button 9 (CV 2), and Button 10 (HDMI). This is a radio group which means only one button should be lit at a time (because only one source can be active at a time). Therefore, we must also turn off the other buttons. Notice we do the same thing for the actions for the other buttons. It may be tricky at first to understand the concept of turning the LEDs on/off on every action sequence. The important thing to note is that you must know what button the action is going to be assigned to before you create the action. Also, if the button is part of a group then you must know what other buttons will be part of the group and what the LED behavior should be.

The only thing missing is the actual RS232 command required for the device being controlled.

The default actions do not contain the serial strings needed to control the display. Once the display type is known, these actions should be appended with the proper serial command. Continuing with the example above for VGA1ON, we need to add the command to switch to the VGA input on our display. To program the system we need a list of the commands to control our particular display. This can usually be found in the users manual or somewhere from the display manufacturers website.

For example, if the command to switch to the VGA input on our display is **VGA1<CR>** (without the quotes). The <CR> indicates a carriage return, which is commonly used. We can input the ASCII characters as given but the <CR> must be given in hexadecimal format. Insert hexadecimal strings

by first specifying `&h` followed by the hex code. The hex code for a carriage return is `0d` so to insert a carriage return in the action sequence we need to enter `"&h0d"` (without quotes). The exact syntax would be:

VGA1&h0d

Some serial commands are entered entirely in hexadecimal format. For example, "BEEF" codes typically begin with a hex sequence of **BE EF** (followed by more). In this case we would enter each byte with **&h**:

&hBE&hEF (Don't put spaces between the characters unless you truly want a space)

5.5.3.2 Creating actions for FHD/HHD 264

In case of FHD/HHD264, Actions are the telnet commands. See the FHD/HHD264 [User Manual](#) for all the available telnet commands.

For example, to create an Action to change the group of a Receiver to **Group 10**, the telnet command is `"set_group_id 10<CR><LF>"`. So, the Action string must be set to `"set_group_id 10&h0D&h0A"`.

To send this Action to any FHD/HHD264 device, the device needs to be added as an external Device (See Section [5.5.1.2.1](#)) and the Action need to be tied to a button in the User Interface (See Section [5.5.41](#)) to send the command.

Add/Edit Action

Action Name: Switch to HBO

Description: FHD264-S Source

Other Actions: BP12ON [Insert]

Time Delay: 5 mS [Insert]

Serial

Serial Port: Port #1 [Insert]

String: []

External Device

Name: Projector Sou [Insert]

String: set_group_id 10&h0D&h0A

Button

Button LED: Button 1 [Insert]

Behavior: Off

Enabled Disabled Locked

Action Command List [Clear]

set_group_id 10\u000D\u000A

Submit >> Cancel

5.5.4 Buttons

The buttons page is used to assign actions, groups and pages to specific buttons.

System	Users	Actions	Buttons	Pages	Groups	Scheduling
1 - 5	6 - 13	14 - 21				
<p>B01</p> <input checked="" type="radio"/> Enabled <input type="radio"/> Disabled <input type="radio"/> Momentary <input checked="" type="radio"/> Toggle Label: POWER Action 1: POWERON Action 2: POWEROFF Group: CONTROL Page: NONE Zoom: 0 Priority: 1						
<p>B02</p> <input type="radio"/> Enabled <input checked="" type="radio"/> Disabled <input type="radio"/> Momentary <input checked="" type="radio"/> Toggle Label: MUTE Action 1: MUTEON Action 2: MUTEOFF Group: CONTROL Page: NONE Zoom: 0 Priority: 2						
<p>B03</p> <input checked="" type="radio"/> Enabled <input type="radio"/> Disabled <input type="radio"/> Momentary <input checked="" type="radio"/> Toggle Label: UP Action 1: VOLLUPON Action 2: VOLLUPOFF Group: CONTROL Page: NONE Zoom: 0 Priority: 3						
<p>B04</p> <input checked="" type="radio"/> Enabled <input type="radio"/> Disabled <input type="radio"/> Momentary <input checked="" type="radio"/> Toggle Label: DN Action 1: VOLDNON Action 2: VOLDNOFF Group: CONTROL Page: NONE Zoom: 0 Priority: 4						
<p>B05</p> <input checked="" type="radio"/> Enabled <input type="radio"/> Disabled <input type="radio"/> Momentary <input checked="" type="radio"/> Toggle Label: SCREEN Action 1: SCREENON Action 2: SCREENOFF Group: CONTROL Page: NONE Zoom: 0 Priority: 5						

Enabled/Disabled

Enables or disables a button. A disabled button will not display on the Control Tab of the Web Interface.

Label

The label is the name that refers to the button. The label appears on the button on the control page. The number of characters in the label affects the width of the button.

Momentary/Toggle

If the button is set for toggle, it will alternate between Action 1 and Action 2 each time it is pressed.

Buttons set for momentary only perform Action 1. Action 2 will not execute.

Action 1

This is the primary action that is performed when a button is pressed.

Action 2

This is the secondary action that is performed when a button is pressed. This is only used for buttons of toggle mode type.

Group

This assigns a button to a group.

Page

This assigns the desired PAGE that this button should be created on.

Zoom

This assigns the desired button ZOOM level. This allows the user to adjust the size of the button.

Priority

This is an integer value that affects how pages are ordered within the CONTROL Tab. A lower value gives higher priority and displays first. Pages with the same priority value will be displayed alphabetically based on the label.

5.5.4.1 Adding FHD/HHD264 Action to a button

To bind the action created in Section [5.5.3.2](#) to a button, select a buttons Say **B01** and label it as "*HBO*" as this action switches the FHD/HHD264 to Group 10 Serving *HBO* (According to the example in Section [5.5.3.2](#)). The button **B01** can be configured as follows:

System	Users	Actions	Buttons	Pages	Groups	Scheduling
1 - 5	6 - 13	14 - 21				
<p>B01</p> <p> <input checked="" type="radio"/> Enabled <input checked="" type="radio"/> Momentary Action 1: Switch to HBO Zoom: 0 <input type="radio"/> Disabled <input type="radio"/> Toggle Action 2: NONE Priority: 1 Label: HBO Group: Room #1 Page: Projectors </p>						

In this example Button **B01** is Grouped under **Room#1** on a new page named **Projectors**. See Created [Pages](#) and [Groups](#) for more details.

5.5.5 Pages

Buttons are displayed in GROUPS on PAGES. There are no predefined pages by default and all buttons are displayed on one page.



Click on an existing page to modify it or click the “Add Page” button to create a new page.

Page Name

This assigns a name to the page. Note the page name cannot be changed once a page is created.

Description

Provides a brief description of what the page is for (optional).

Enabled/Disabled

Enables or disables a page. If a page is disabled it will not display on the CONTROL TAB.

Priority

This is an integer value that affects how pages are ordered. A lower value gives higher priority and displays first. Pages with the same priority value will be displayed alphabetically based on the label.

Delete Page

Permanently deletes a Page.

5.5.6 Groups

Groups determine how buttons are arranged on the control page. Some predefined groups are created by default



Click on an existing group to modify it or click “Add Group” button to create a new group.

Group Name

This assigns a name to the group. Note the group name cannot be changed once a group is created.

Description

Provides a brief description of what the group is for (optional).

Behavior

Groups can be configured as either Radio or Independent. Radio groups allow only one button to be active at a time. Independent behavior allows buttons to behave independently of each other.

Enabled/Disabled

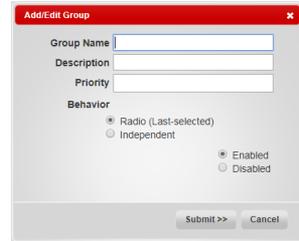
Enables or disables a group. If a group is disabled it will not display on the control page.

Priority

This is an integer value that affects how groups are ordered on the page. A lower value gives higher priority and displays first. Groups with the same priority value will be displayed alphabetically based on the label.

Delete Group

Permanently deletes a group.



5.5.7 Scheduling

Events can be created and scheduled to perform once or recurring. This is useful for automating tasks such as automatically turning a projector off at the end of the day or turning it on in the morning.

Event Name

Name of the event. Once created, the name cannot be changed.

Action

The action to perform when the event occurs.

Start Date

The date when the event happens for the first time.

Start Time

The time of day when the event occurs. This is in 24 hr format.

Repeat

Specify when to repeat the event.

Enabled/Disabled

Enables or disables an event. A disabled event will not occur.

Delete Event

Permanently delete an event.

6.0 Troubleshooting

If you are experiencing problems getting the extender to work properly, please use the following troubleshooting suggestions.

- Make sure that all of the connections to the unit are solid. Loose connections are the number one cause of issues.
- Check if type of serial cable (null modem and straight through) you have connected between CNT-IP-264 and the end device is correct. TX & RX pins are marked on the unit below each serial port. Use tables below to confirm your serial cables selection.

CNT-IP-264 Port #2 (Male)		Interconnect Cable DB9 CROSSOVER – NULL MODEM (F-F)	End Device (e.g Projector) Serial/RS232 Port (Male)	
PIN	Definition		PIN	Definition
2	RxD		3	TxD
3	TxD		2	RxD
5	GND		5	GND

CNT-IP-264 Port #1 (Female)		Interconnect Cable DB9 STRAIGHT-THRU (M-F)	End Device (e.g Projector) Serial/RS232 Port (Male)	
PIN	Definition		PIN	Definition
2	TxD		2	RxD
3	RxD		3	TxD
5	GND		5	GND

- If web interface is not working, check Network configuration (IP address, Subnet address and Gateway address) of the unit. Contact your network administrator if necessary.
- Each end device (i.e. projector, display) has proprietary Tx commands and command format based on manufacturer. Make sure commands added to actions have correct format.
- If you still are not able to get the system working properly, contact Hall Research support (preferably via email or the form on support page of www.hallresearch.com) with a detailed description of the issue and the troubleshooting steps you have taken.

Do not open or try to repair the unit yourself as this will void your warranty. To return the extender for repair, you must contact HR Support at 714-641-6607 or via email or web. To ship the unit back for repair, make sure to obtain a Return Material Authorization (RMA) number.

7.0 Specifications

Serial Ports:	Port 1 : DB9 (Female) Port 2 : DB9 (Male)
IP/LAN	10/100 Ethernet
Dimensions:	1.18" (H) x 2.75" (W) x 3.85" (D) 30mm x 70mm x 98mm Depth excludes connectors and flanges
Enclosure:	Aluminum with Steel Ends
Weight:	0.5 Pounds (225 g)
Input Power:	5v DC at 2A max.
Operating Temperature:	0 to 70 °C
Storage Temperature:	-10 to +80 °C



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