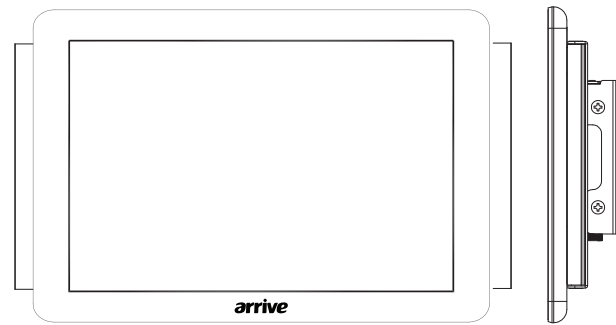# Arrive InfoPoint™- ID 1000

10" Interactive Room Reservation Signage

Model: AIP-ID-1000

Arrive InfoPoint™ Information Display (ID) 1000 is a networked room signage system on a large 10" screen. It works standalone (Solo mode) or as a client to a central management server console - the Arrive OnePoint EMServer. As an interactive room signage system, it provides powerful room reservation, resource scheduling, and device management, enabling efficient utilization of shared spaces. The scheduling platform eliminates double-booking conflicts and ensures that room schedules are optimized. The large, touch screen display provides booking information at a-glance right outside the room door. It shows the room reservation calendar, start/end and remaining time of ongoing bookings or next reservations to help optimize free or busy status, very visually.

Room reservations can be done remotely in advance via Office 365, MS Exchange™, Google Calendar or instantly from the touch screen. When InfoPoint is used with the OnePoint EMServer, central reservation for multiple rooms can be made from the web client calendar, broadcast signage using image files, video and text, and integrated with collaboration systems like Arrive FacePoint™. Additionally, the OnePoint AV-IoT Server module provides control and management functions for devices installed in the meeting room, making Arrive InfoPoint the only integrated room management system in the market.

AIP-ID-1000

Key Features

- ⊙ With more powerful Arrive InfoPoint 2.0 software fully integrated with Microsoft Exchange/Outlook, Ofc365, and Google Calendar meeting invitation process. Centrally managed InfoPoint can reserve rooms from the Arrive web client.

- ⊙ Reserve and schedule directly from the Arrive®InfoPoint™ 10" touch panel

- ⊙ Schedule recurring events on a daily and weekly basis

- ⊙ Faster and more convenient options for ad hoc on screen bookings:

  "By Duration" - Uses Quick Pick, a feature allowing users to choose meeting duration time in 15/30/45/60/90/120 minute blocks. Also allows discrete selection by keying in the exact number of minutes needed.

  "By Availability" - Shows the vacant periods in between reserved time blocks. Allows users to choose from the open time blocks by pressing on "Book this" - InfoPoint then automatically reserves the room.

- ⊙ "Check-in" feature ensures reserved rooms are actually in-use. Users are required to "check-in" on the physical InfoPoint device prior to the reserved time, otherwise the room will become "Available".

- ⊙ Provision for brand/logo display, along with a ticker line running announcements and other messages on Home screen

- ⊙ Display important messages via the Note button on the front panel for meeting attendees when the room is booked or "Reserved"

- ⊙ Use as a signage medium to display images/video or broadcast emergency announcements and other information on demand*

- ⊙ Seamless integration with other ARRIVE products such as the Arrive InfoView lobby sign app and Arrive FacePoint®*

- ⊙ Real-time weather data can be added on the Home screen

- ⊙ RoomFinder to facilitate locating available room for current time*

- ⊙ Create, Extend, End, and View room schedules on-the-fly

- ⊙ Control room devices from screen or from user devices such as smart phones*

- ⊙ Generate and export room usage analytics and report device issues

- ⊙ Touch screen uses capacitive techology, PoE, and with LED status indicators

* Applicable only for centrally-managed mode

AIP-1000-808-002

⭐ Hardware

Display

Screen Size (diagonal)/Resolution	10+" (25.4cm) LCD-IPS/1280x800 pixels with wide viewing angle
Touch technology/ Sensing object	Capacitive Touch - Glass on Glass advanced response rate/Finger
Supported formats	Image: JPEG, BMP, PNG Video: mp4 (max. 20mb file)
Status Indicators	Red for "Reserved", Green for "Available"
Power	Power-over-Ethernet 802.3af 30W (PoE); optional DC adapter for WiFi network access

Software and Functional Specifications

Network Communication	RJ45 x1, Ethernet 10/100 Mbps 802.3; PoE
Software	Arrive InfoPoint 2.0 application running on Google Android optimized OS

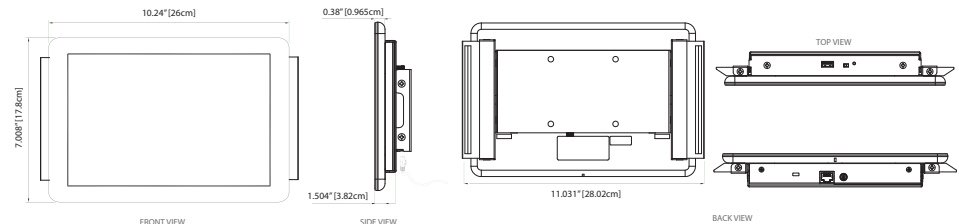| Features	Centrally Managed Arrive InfoPoint	Arrive InfoPoint Solo
Room Booking and Display	From MS Exchange/Ofc365/Google Calendar/On-device/InfoPoint web client	From MS Exchange/Ofc 365/ Google Calendar/On-device
	Displays all related meeting room booking information including: Time/Date/Venue/Organizer/Timeline/ Calendar weekly, daily, monthly view/Remaining time/Extend Booking/Quick Pick Ad Hook Booking/etc.	
Reporting and Analytics	Provides report and analytics for: - Venue Utilization (Monthly or Daily) - Missed vs. Attended bookings - Device Issue Statistics - Time-to-Resolution of reported devices	
Digital Signage	Supports display of images and video; Emergency and Warning notifications	Not Applicable
Announcements	Yes,displays text based announcements on home screen	
Branding	Yes,displays logo of organization on home screen	
Weather	Yes,displays weather information using online weather site	
Check-in/Auto bump	Yes,for no-show management; allows modification of time allowed to check in	
Room Device Issue Management	Devices can be selected from a prebuilt listing and assigned to rooms. Users can report malfunctioning devices; displays alert icons of reported devices, emails admin for resolution	
Device Control	Design and publish control UI for room devices. Requires OnePoint AV-IoT Server module.	Not Applicable
Integrate with other Arrive products	Yes, integrate with Arrive InfoView App and Arrive FacePoint collaboration solution	Not Applicable

System requirements

- Centrally managed version requires Arrive OnePoint EMServer (available separately) running in a virtual or physical Windows Server 2008R2 upto 2016 environment with IIS 7.0 and above, .NET Runtime 4.5 and above.

- Best practice implementation of Domain Name, Exchange service URL (EWS URL) to synchronize with room mail box, power shell URL to fetch users and rooms with Impersonated user set-up.

- Robust PoE network signal access with access to MS Exchange / Ofc365/Google Calendar

Frame/Case and Mounting

Frame/Case/Color	High quality sleek and low profile wall mounted system/ Black
Mounting	Wall Mounted with standard mounting kit; can be mounted on Glass with optional glass-mount premium sticker kit
Mounting Holes/Kit	VESA® 75 x 75 mm / 1x mounting plate, 4 pcs. screws

Dimensions and Weight

10.24" [26cm]   0.38" [0.965cm]   TOP VIEW
7.008" [17.8cm]   1.504" [3.82cm]   11.031" [28.02cm]
FRONT VIEW   SIDE VIEW   BACK VIEW

Unit dimension	10.24" x 7.008" x 0.38" (26 x 17.8 x 0.965cm) excluding mount and LED pipes
Unit Weight	Gross 4.3 lbs (1.95kg) Net 3.3lbs (1.5kg)

Certification and compliance

Regulatory certification	FCC Class A, CE
Environmental compliance	RoHS, WEEE

Purchasing information

Model No	AIP-ID-1000
Description	Arrive InfoPoint ™ 2.0 ID- 1000 10" Interactive Room Sign
SKU#	AIP-1000-001-001

Support information

AIP-STD-CFS-1	Standard initial 12 months CarePoint Foundation Service Support (CFSS)
AIP-STD-CFS-2	Standard renewal 24 months CarePoint Foundation Service Support (CFSS)
AIP-STD-CFU-2	Upgrade service support to 24 months from 12months initial purchase CarePoint Foundation Service Support (CFSS)
AIP-STD-CFS-3	Extended 36 months CarePoint Foundation Service Support (CFSS)
AIP-STD-ASAP	CarePoint Advanced Support Action Program (ASAP) - Advance Hardware Replacement Warranty.
EULA-SLHW-0101-15	Arrive® InfoPoint ships with a standard limited first user warranty that covers both software and hardware. Customers have the choice of 12/24/36-month CarePoint Foundation Service Support, with the 24 months as an optional upgrade during the initial purchase. ARRIVE offers an excellent set of extended warranties and advance replacement program options for customers. By making the CarePoint Foundations Services a unique service part number, Arrive signifies the importance that it places on customer service. Visit carepoint.arrivesys.com for updated support information.

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