

FAQs

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Furman F1500-UPS

1500VA Rack Mount UPS

Is BlueBOLT secure?

Yes! All data between every BlueBOLT product has an encrypted connection to the cloud, and the user connects to the cloud via SSL (Secure Socket Layer) Extended Verification. Extended Verification is an additional layer of web traffic security. The access point for your BlueBOLT devices, the website — mybluebolt.com — includes this additional layer of protection. Entrust.net or VeriSign.com are two major issuers of EV certificates.

Additional information: http://en.wikipedia.org/wiki/Extended_Validation_Certificate

How does my BlueBOLT device communicate and connect to the internet?

All traffic to/from BlueBOLT devices connect directly to our BlueBOLT servers. All traffic is encrypted and routed through port 8989 to our servers, and then the end user or installer connects to our secure website using SSL. No direct connection is made between a user and the BlueBOLT device. No peer-to-peer connections are made. Because of BlueBOLT's unique method of connecting to the Internet, we do not require a static IP address or port forwarding, which would be considered a security loop-hole.

Do I need to reconfigure my firewall to make BlueBOLT work on my home network?

No modifications need to be made to your firewall to allow BlueBOLT to communicate outbound or inbound. No changes to any site, except for services that block Internet access. If you use inbound & outbound blocking services, you may need to make accommodations for new network hardware by allowing **TCP and UDP traffic on port 8989**.

Is the battery in the F1500-UPS replaceable?